

The Neat Nest Updated COVID-19 Protocols

The Neat Nest used the time where we were temporarily closed to provide our teams with additional intensive training on updated CDC- COVID protocols, along with measures to effectively protect our teams and our clients from infection.

This includes but is not limited to these five items. Listed below is our overall Covid-19 Protocols, which will also be listed on our website.

- 1) The team members will wear masks, new gloves, booties or removal of shoes for each home.
- 2) The team will disinfect all cleaning supplies after each appointment.
- 3) The work vehicles will be disinfected following each workday.
- 4) The team will disinfect brushes, dusters and sponges after each home.
- 5) The team will work on separate floors and/or in separate rooms from clients to maintain a safe 6-foot distance.

The Neat Nest Standards

Neat Nest believes strongly in family-first, and if one of our teammates is ill, they are not required and not allowed to work. It is our policy for our Cleaning Teams to be fever-free and symptom free in order to enter our client's homes. This has always been our policy and will continue to be our policy during the time of Corona virus.

Our policies for each visit include, but are not limited to:

- Usage of fresh gloves upon entering every new home
- Use CDC/EPA-approved disinfectants with broad spectrum kill claim.
- Removing shoes or wearing booties in client's home.
- Usage of freshly laundered cleaning clothes, including new clothes for each bathroom & kitchen.
- Our cleaning clothes are professionally laundered in hot water detergent and bleach with high heat to ensure the highest standards.
- Our disinfecting and sanitizing products always have been and will continue to be antibacterial and antiviral.
- Where we clean, we disinfect. For example, when we enter a room, we clean every major touchpoint (such as light switches & flat surfaces, electrics and handles) with a disinfectant. This always has been and will continue to be our policy.
- Using separate sponges for bathrooms and kitchens.

We will continue to follow CDC's guidelines for employees and for home cleaning and will adhere to updates. Upon request, we are more than happy to:

- Use disposable clothes.
- Use your own supplied cleaning products.
- Use your own supplied equipment.